



**ICANN | 52**  
*Singapore*








What does good look like  
in 2015?

Confidence  
in our  
institution





Confidence  
in ICANN  
operations

Confidence  
in our multi-  
stakeholder  
community

Rooted in  
global public  
interest

1

Confidence  
in ICANN  
operations

**204**  
Registry  
Agreements  
signed

**65**  
TLDs  
delegated

CONTRACTUAL COMPLIANCE

**312**  
Registrars

Audit  
Program  
Scope

**14**  
TLDs

Registry  
Agreement  
Audit  
Program

Q2 FY15

**2 Quarterly  
Stakeholder  
Calls**

280 registered  
for Q2 call

**IANA**  
FUNCTIONS  
**Satisfaction  
Survey**

**93%**  
Overall  
Customer  
Satisfaction

**83%**  
Very Satisfied  
Transparency  
Key Signing  
Ceremonies

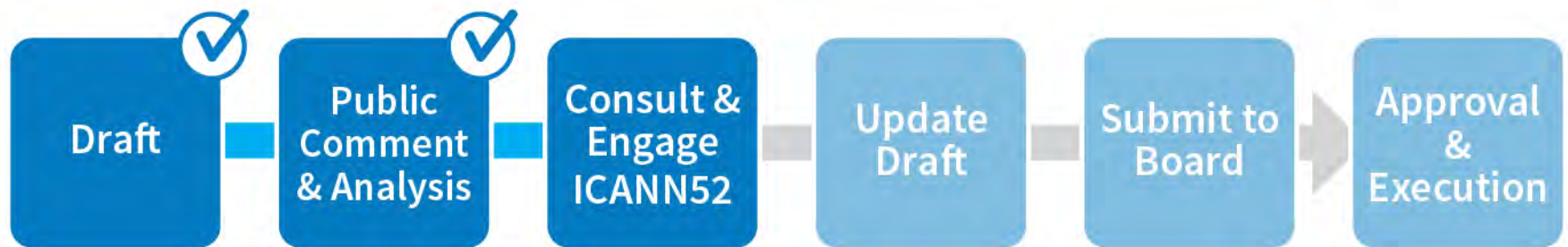
HALF-YEAR  
FINANCIALS

**Revenue**  
**+4%**  
of Budget

**Expenses**  
**-5%**  
of Budget

# ICANN OPERATING PLAN 2016-2020

**DRAFT**



**5**  
Strategic  
Objectives

**16**  
Goals

**57**  
Portfolios

**20**  
KPIs



# ATRT2 RECOMMENDATIONS



**8**  
implementation  
activities  
**completed**

**18**  
implementation  
activities  
**in process**

**25+**  
implementation  
activities  
**planned**

2

Confidence  
in our multi-  
stakeholder  
community

# Q2 FY15

**14**  
**Public Comment Periods**  
initiated

**36**  
**Advice Statements, Comments, Inputs**  
28 GAC | 5 ALAC | 3ccNSO

**2**  
**SSAC Docs**  
1 Advisory  
1 Report

**2**  
**RSSAC Docs**  
1 Advisory  
1 Statement

**4**  
**New ALS Orgs joined AtLarge**  
180 total

**1,500** **Active Users per Month**  
ICANN LEARN

**Calendar** for ICANN Planning Process

**Working Group Membership** Pilot Project

**Public Comments** Improvements Implemented

per ATRT2 • Rec 7

**NextGen@ICANN**  
12 participated at ICANN 51







3

Confidence  
rooted in  
global public  
interest

# ICANN STRATEGIC PLAN 2016-2020



1

Evolve and further  
**globalize**  
ICANN

2

Support a healthy, stable, and resilient  
**unique identifier ecosystem**

3

Advance  
**organizational, technological and operational excellence**

4

Promote ICANN's role and  
**multi-stakeholder**  
approach

5

Develop and implement a  
**global public interest**  
framework bounded by ICANN's mission





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